



కాకతీయ విశ్వవిద్యాలయం  
**KAKATIYA UNIVERSITY**  
Warangal - 506009, Telangana, India.

**Student Satisfaction Survey (SSS) Report Analysis**

IQAC conducted the survey for the year 2018-19 to evaluate the overall satisfaction levels of the students for the services provided by the University. The questionnaire containing 20 questions covering all the parameters of services provided by the university. Total number of respondents is 950.

**QUESTIONNAIRE:**

- 1 Facilities provided in the Department
- 2 The evaluation process is fair and unbiased
- 3 The course has enhanced my knowledge and skills
- 4 Library facilitates knowledgeable books
- 5 Class Room Facilities
- 6 Seminars halls and ICT enabled class rooms
- 7 Placement and Career activities
- 8 Mentoring services
- 9 Anti Ragging activities
- 10 Campus Wifi facility
- 11 Implementation of effective feedback and grievance system
- 12 Peace prevailing on the campus
- 13 Canteen Facilities
- 14 Playground
- 15 Student waiting lounge
- 16 Police patrolling & Student security in the campus
- 17 Campus Gardening
- 18 Health Centre
- 19 Safe drinking water facility
- 20 Wash room facilities

**Result Analysis:**

	Q No. 1	Q No 2	Q No 3	Q No 4	Q No 5	Q No 6	Q No 7	Q No 8	Q No 9	Q No 10
Excellent	813	715	812	701	770	832	732	709	702	756
Good	81	105	72	137	103	65	123	102	119	102
Average	49	85	43	86	75	44	74	131	123	84
Poor	7	45	23	26	2	9	21	8	6	8
Total	950	950	950	950	950	950	950	950	950	950

	Q No 11	Q No 12	Q No 13	Q No 14	Q No 15	Q No 16	Q No 17	Q No 18	Q No 19	Q No 20
Excellent	642	813	701	662	601	620	718	432	526	459
Good	125	101	209	210	208	156	120	356	185	235
Average	158	32	29	78	131	132	96	145	216	165
Poor	25	4	11	0	10	42	16	17	23	91
Total	950	950	950	950	950	950	950	950	950	950

